

1. **When and where is the Christmas show taking place?**  
*The show will be held at **Maybank Performing Arts Theatre** on **Saturday, December 7th, 2024**.  
The show starts at exactly **3:00pm**. Open doors are at 2:30pm.*
2. **How can I purchase tickets for the dance recital?**  
*Tickets can be purchased online at <https://manila.skydanceavenue.com/product/christmas-show-ticket/> Official ticket sales begin **November 26th at 7:00 PM**.*
3. **What is the ticket price?**  
*Tickets are priced at **₱1,500**.*
4. **Are there discounts available for seniors and PWDs?**  
*Yes, a **20% discount** applies for seniors and persons with disabilities (PWDs). This discount is valid only for the eligible individual.*
5. **Which seats are recommended for senior guests, PWDs, or those needing wheelchair access?**  
*We encourage using the following accessible seating options:*
  - **L1 – FF seats (floor level)**
  - **L1 – FF18-19, FF38-39 (for wheelchair access)**
  - **L1 – AAA seats (floor level)**
  - **L2 – E22-23, E35-36 (for L2 wheelchair access)**
  - **L2 and L3 – B seats (floor level)**
6. **Can I choose my seat when purchasing tickets?**  
*No, the event follows a **free seating policy**, which means seats are on a **first-come, first-served** basis.*
7. **Can I purchase tickets online, or do I have to buy them in person?**  
*All ticket sales are conducted online through our official website.*
8. **What payment methods are accepted?**  
*Payments are accepted only through our official online ticketing system.*
9. **Can I get a refund or exchange my tickets if I am unable to attend?**  
*Tickets are **non-refundable**. Once purchased, payments cannot be reversed.*



**10. Is there a limit on the number of tickets I can purchase?**

Yes, there is a limit of 4 tickets per performer to ensure fair access for all families. Once every performer has had the opportunity to secure their tickets, we will open ticket sales for additional purchases. **Please note that tickets will not be sold on the day of the event**

**11. Do I need to purchase a ticket for my 2-year-old child?**

*Children aged **2 years and below** can attend for free. However, please note that the show includes loud sounds and bright lights, which may be overstimulating.*

**12. Will there be a program or schedule for the show?**

*The show rundown will be sent to parents via email and Viber groups.*

**13. Is photography or recording allowed during the performance?**

*Guests may take photos and videos during the show, following these guidelines:*

- **Phone brightness:** Set to the lowest level to avoid distractions.
- **Sound:** Keep your phone on silent mode.
- **No flash photography.**
- **Courtesy:** Take photos/videos while seated, ensuring your arms do not block the view of others.

**14. Can I bring food or drinks into the venue?**

*Food and beverages are **not allowed** inside the theater.*

**15. Is parking available at the venue?**

*Yes, parking is available at **BGC Arts** on a first-come, first-served basis. This is **paid parking**.*

***Let's practice good etiquette and appropriate manners when attending a live theatre show.***

