

TICKET FAQs

1. When and where is the Christmas show taking place?

The show will be held at **Maybank Performing Arts Theatre** on **Sunday, December 14th, 2025**.
The show starts **exactly at 3:00 PM**. Open doors at **2:30 PM**.

2. How can I purchase tickets for the dance recital?

Tickets can be purchased online at:

<https://manila.skydanceavenue.com/locations/tickets/jinglejive-ticket/>

Official ticket sales begin **November 25th at 9:00 PM**.

3. What is the ticket price?

Tickets are priced at **₱1,500**.

4. Are there discounts available for seniors and PWDs?

Yes, a **20% discount** applies for seniors and persons with disabilities (PWDs).

This discount is valid **only for the eligible individual**.

5. Which seats are recommended for senior guests, PWDs, or those needing wheelchair access?

We encourage using the following accessible seating options:

- **L1 – FF seats** (floor level)
- **L1 – FF18–19, FF38–39** (wheelchair access)
- **L1 – AAA seats** (floor level)
- **L2 – E22–23, E35–36** (L2 wheelchair access)
- **L2 and L3 – B seats** (floor level)

6. Can I choose my seat when purchasing tickets?

No. The event follows a **free seating policy**—first-come, first-served.

7. Can I purchase tickets online, or do I have to buy them in person?

Tickets are **primarily sold online** through our official website. On-site purchases **may be possible**, depending on availability.

8. What payment methods are accepted?

Payments are accepted **only through our official BDO account.**

BDO Account

Bank Name: **SDA Manila Corp.**

Account number: **0134 5800 1522**

9. Can I get a refund or exchange my tickets if I am unable to attend?

Tickets are **non-refundable**. Once purchased, payments cannot be reversed.

10. Is there a limit on the number of tickets I can purchase?

Yes. There is a limit of **3 tickets per performer** to ensure fair access.

Once all performers have had the chance to purchase, we will open additional ticket sales.

11. Do I need to purchase a ticket for my 2-year-old child?

Children 2 years old and below may attend for free, as long as they sit on a parent or guardian's lap throughout the show. Please be aware that the show includes loud sounds and bright lights, which may be overstimulating.

12. Will there be a program or schedule for the show?

The show rundown will be sent to parents via **email and Viber groups**.

13. Is photography or recording allowed during the performance?

Guests may take photos and videos while following these guidelines:

- Set phone **brightness to the lowest level**.
- Keep your phone **on silent**.
- **No flash** photography.
- Take photos/videos while seated, ensuring your arms do not block anyone's view.

14. Can I bring food or drinks into the venue?

Food and beverages are **not allowed** inside the theater.

15. Is parking available at the venue?

Yes, parking is available at BGC Arts Center on a **first-come, first-served** basis. Please note that this is paid parking, so arriving early is recommended.

Other nearby parking options include:

- Gallery Parkade
- CCI South Parking
- One Parkade
- Central Square Parking

Let's practice good etiquette and appropriate manners when attending a live theatre show.